



QUICK COVID-19 PRIMARY CARE SURVEY

SERIES 37 FIELDED MARCH 13-19, 2023

1. How is your practice doing? Which of the following are true for your practice. *Please check all that apply.*

- We are within 10% of the practice financial health that we had before the pandemic
- The mental health of practice members is significantly worse than before the pandemic
- Practice members struggled with mental exhaustion during the pandemic but it's better now
- We have adopted new workflows during the pandemic that are great and we plan to keep them
- Our practice is fully staffed
- Our practice changed ownership during the pandemic
- We have open clinician positions that we cannot fill
- We have open staff positions that we cannot fill
- We have fewer practice members involved in direct patient care than we did before the pandemic
- We have received new patients during the pandemic because their previous practice had closed
- Other (please specify)
- None of the above

2. OVER THE LAST 4 WEEKS, has increased patient health burden resulting from the pandemic put unusual strain on your practice?

<input type="radio"/> 1- no impact	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5- severe impact
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3. How are you doing? *Please check all that apply.*

- It was a rough few years but I'm doing okay now, thanks
- My level of burnout is at an all-time high
- My ability to bounce back and/or adjust to adversity has become limited
- I will leave primary care within the next 2 years
- I am frustrated that the health of my family has suffered as a result of my work
- I have tested COVID-19 positive at least once
- I feel an ambiguous loss – not something I can well define but a weighty loss
- My relationships with my patients kept me going during the pandemic
- I am tired but energized because I've rediscovered my passion for primary care
- Other (please specify)
- None of the above

4. What do you think of the sustainability of primary care? *Please check all that apply.*

- Fee-for-service should account for the majority of primary care payment
- Value-based payments should account for the majority of primary care payment
- Some form of capitation should be the majority of primary care payment
- I don't know what the right payment solution is but I'm tired of fighting for pennies
- We no longer receive telehealth payments at parity with in-person care
- Compared to last year, our cash flow has stabilized but financially we are fragile
- US primary care is crumbling

- The current workforce is insufficient to meet the population's needs
- I have personal knowledge of clinicians who quit/left primary care during the pandemic
- I have personal knowledge of practices that have closed as a result of the pandemic
- It was a hard 3 years, but primary care has largely recovered and requires no further intervention
- Other (please specify)
- None of the above

5. How do you feel about telehealth? At this point in time... Please check all that apply.

- We rely on telehealth (either phone or video) for at least 20% of patient visits
- Telehealth – yes, it's here, but we still struggle to use it well. If only we had help!
- I am motivated to use telehealth because my patients really like it
- Telehealth increased access to care for our patients – we don't want to lose it
- Telehealth was a help during the pandemic but we're ready for it to go away
- Lack of sufficient payment limits our use of telehealth
- I think telehealth has resulted in increased use of health services overall
- I think telehealth has resulted in decreased use of health services overall
- None of the above

6. How has the health of your patients shifted during the pandemic? Please check all that apply.

- We have seen an overall increase in mental health concerns among our patients
- We have seen an overall increase in substance use and addictions among our patients
- I can't really point to mental health concerns but our patients now feel "needier"
- Patients with previously stable chronic conditions are now unstable due to lack of access to care
- Our patients overall have increased health burden
- We are flooded to overwhelmed by patient need – we can't keep up!
- Our patients are facing bigger housing and food security challenges than prior to the pandemic
- Our more vulnerable patients have noticeably suffered greater losses in housing and food security
- It was rocky for a few years, but the health of our patients has now again stabilized
- We have closer relationships with our patients because we have seen them more during the pandemic
- We've always had "vulnerable" patients – we now have more, including newly vulnerable patients
- Other (please specify)
- None of the above

7. FLASH QUESTION. Since the pandemic, what has been restored in your practice that is valued and cherished?

8. OPTIONAL FLASH QUESTION. How did your practice manage to survive, despite the pandemic? Briefly let us know the 'secret sauce' that allowed your practice to stay open.

9. Is your practice...

- ... owned by you?
- ... independent but part of a larger group?
- ... owned by a hospital or health system?
- ... a government owned practice?
- None of the above

10. Is the size of your practice...

- ... 1-3 clinicians?
- ... 4-9 clinicians?
- ... greater than 10 clinicians?

11. Is your practice setting... Please check all that apply.

- ... a primary care setting?
- ... primary care and a convenience care setting (retail, walk in, urgent?)
- ... direct primary care or membership-based setting?
- ... primary care and an academic or residency practice?
- Other (please specify)

12. Is your practice... Please check all that apply.

- ... a rural practice?
- ... a community health center?
- ... an FQHC or FQHC look alike?
- ... a free and charitable clinic?
- ... a designated patient-centered primary care home?
- ... located within an office, school, or college?
- None of the above

13. Roughly how much of your practice is... Please check best possible answer. If none of the answers fit, please check N/A. Be sure to answer every row.

	<10%	10-19%	20-49%	>50%	Don't know	N/A
... Medicaid						
... Medicare						
... value based payment						
... uninsured						
... low income patients						
... non-English speaking patients						
... race/ethnic minority patients						
... patients with multiple chronic conditions						

14. Are you... Please check all that apply

- An owner or partner in your practice
- Self employed
- An employee in a hospital or health system
- An employee in an independent practice
- A volunteer
- Other (please specify)

15. What is your specialty?

- Family medicine

- Internal medicine
- Pediatrics
- Geriatrics
- Mental/Behavioral Health
- Pharmacy
- Other (please specify)

16. What type of certification do you have?

- MD
- DO
- NP
- PA
- PhD
- PharmD
- Other (please specify)

17. In what state is your practice located? *If multi-state, please answer for the state in which your practice is located.*

18. What is your zip code? *If multi-state, please answer for the state in which your practice is located*

19. Optional: Is there anything else you would like us to know about your experience in primary care during this pandemic, or any questions you would like us to ask?

20. If you are willing to consider other research participation, please **join the Green Center Virtual Research Collaborative** by entering your email address here. We will not use your email address for anything else and it will not be shared for any reason.

21. On occasion, we are asked by reporters seeking to help primary care if there are clinicians with whom they could speak. If you are willing to **join the Green Center Media Voice Bank**, please enter your email address here. We will not use your email address for anything else and it will not be shared with any contact without your consent.